**Comcast Telecom Consumer Complaints**

DESCRIPTION

Comcast is an American global telecommunication company. The firm has been providing terrible customer service. They continue to fall short despite repeated promises to improve. Only last month (October 2016) the authority fined them a $2.3 million, after receiving over 1000 consumer complaints.

The existing database will serve as a repository of public customer complaints filed against Comcast.

It will help to pin down what is wrong with Comcast's customer service.

Data Dictionary

Ticket #: Ticket number assigned to each complaint

Customer Complaint: Description of complaint

Date: Date of complaint

Time: Time of complaint

Received Via: Mode of communication of the complaint

City: Customer city

State: Customer state

Zipcode: Customer zip

Status: Status of complaint

Filing on behalf of someone